



BRUTON GLEN

BRUTON GLEN HOMEOWNER'S ASSOCIATION NEWSLETTER

QUARTERLY NEWSLETTER: JANUARY 2011

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SMARTSTREET & HOA PAYMENTS WWW.MYSMARTSTREET.COM

Throughout the last several years, many homeowner's find themselves falling behind on paying their HOA dues, simply because they've misplace their payment coupon book or simply forget to add the expense to their monthly bills. Ever since the Association's inception, SmartStreet has always been there to handle our ongoing payment processing for our HOA dues. Homeowner's are encouraged to utilize this processing center when submitting their HOA dues payments to ensure speedy and adequate processing and to administer credit towards the appropriate account.

SmartStreet provides easy access for homeowners to process their payments, all within a simple click of a mouse. There are three options available to homeowners allowing

them to process their payments on-line to assure adequate credit towards their HOA account. These payment options include the following;

- **Credit Card Payment**
This process allows for payments to be made using a credit card, but does have a processing fee of \$9.95 for each transaction associated with said payment.
- **E-Check Payment**
This payment process allows HOA dues payments to be made on-line without a processing fee and payment transactions are deducted directly from the home-

owner's bank account, assuring that payments are made and credited towards the appropriate account as directed.

- **Recurring Payments**
This type of payment process has been established by SmartStreet in order to provide homeowners with a worry free method of paying their HOA dues automatically. However, be aware that SmartStreet regulates this process for a twelve (12) month period at a time. Meaning that homeowner's are required to re-establish

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Board of Director's (BOD's)

Currently, the board has one vacant position (Member at Large). Anyone interested with volunteering within our community and serving on the board, please contact the BOD's at the following e-mail address;
BrutonGlenHOA@cox.net



SPECIAL POINTS OF INTEREST:

- **Avoid Late Fees, Legal Fees, etc.**
- **Save Money & Protect Your Investment**
- **Keep The Lights On**
- **Share It With Others**
- **Get Involved**
- **Our Community**
- **Board Members**

PROPERTY PRESERVATION

What is it that your saying here? Are we simply speaking about homeowner's taking care of their own properties, cleaning up their yards, or actually preserving the value of our community. Well, these are actually all very good points of interest, but the main reason is

to preserve the value of our investment. Certainly, taking care of your own property enhances the presentation of our own homes and community as a whole, but more importantly, it maintains the value of your investment and increases the value of homes within our community. Yes, we all know it

enhances the presentation of your own homes and community, but it can also help later down the road, when the decision is made to sell your home. Presentation is a valuable feature in selling a home. Just ask any realtor or even more valuable, ask the buyers.

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SAVES MONEY



We are on the web!

www.BrutonGlen.org

BRUTON GLEN HOMEOWNER'S ASSOCIATION

Attn.: Board of Director's

P.O. Box 5546

Williamsburg, Virginia 23185

E-mail: BrutonGlenHOA@cox.net

- Contact the Board of Director's or visit us on the web for additional information regarding our Community and its Management.

Have something of interest you'd like to share with others in your community. Submit your story or article to the newsletter editor at the following e-mail address.

BrutonGlenHOA@cox.net



"IT'S YOUR COMMUNITY, VALUE IT AS YOU WOULD YOUR OWN PROPERTY!"

SMARTSTREET & HOA PAYMENTS (CONTINUED)

WWW.MYSMARTSTREET.COM

this payment method annually. However, homeowner's have several other options available to them other than those previously mentioned.

Besides the typical alternative method of mailing payments to the Association directly, and delaying the payments process. Homeowner's may elect to utilize other means of submitting HOA dues payments in order to maintain better control of the entire process.

Another means of establishing automatic payments without a regulated time period,

is to personally contact your financial institution (Bank, Credit Union, etc.) and set-up the automated payment withdraw directly with your own financial institution. This process allows homeowners to have better control of the payment process without the worry of regulated payments ending after a twelve month period. It also provides the homeowner with direct manageability of their HOA dues payments, knowing that they'll be paid and processed on time and without delay.

Regardless of the payment

method a homeowner chooses, it should be the one that meets their financial needs and allows comfort within their budget and bill payment process, avoiding late fees, legal fees, etc.

Remember to provide your account number whenever making a payment, regardless of the payment method. This will ensure that the appropriate account is credited as intended by you, the homeowner. A homeowner's account number is as simply as their address.

Example; 100BRUTON

PROPERTY PRESERVATION

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No one wants to spend their hard earned money purchasing an old run down house, and then have to spend additional funds to make the property livable, unless their looking for a steal or the simply fact of you giving it away for next to nothing. Regardless of the reasons mentioned. Knowing that you've taken the time and expense to preserve your property throughout the time your actually in your home, will simply return the value at the time of the sale of your property. Property preservation is a longtime known fact that the return investment can be regained at the end of the investment period. Selling a home can either cost you money or make you money in the end. Most of us would hopefully choose the latter and hope to make money at the end of their investment period.

STREET LIGHTS

Recently, during the last several months, it's been reported that street lights throughout the community had been out or inoperative. When reporting such issues to the board members, please remember to provide the following information;

- **Exact Location** Example: Street Light is located between 100-102 Sheppard Drive
- **Actual Problem** (Light Out, etc.)
- **Contact Information** (Name of contact person in order to address any questions or concerns pertaining to the issue.)
- **Telephone/E-Mail Address** (All correspondences will be rendered via e-mail or telephone conversation.)

All reported issues will be investigated and addressed immediately.

During the last couple months, there were two (2) separate issues pertaining to street lights being reported to the Board of Director's as being inoperative and immediate action was taken each time to rectify the problem.

Dominion Virginia Power was notified of the issue and directed to the correct location of each light, allowing them to correct the problem. Typically, it takes only a few days to get the issue resolved once reported. So, the sooner such issues can be directed towards the board members, then the sooner such matters can be resolved. This can only happen with the help of each homeowner willing to step forward and make a difference within their community.

Remember, it all starts with you! Get involved in your community and make a difference on the outcome of such matters. This is our community, so lets keep it that way as long as we can and be proactive.

